



## Home Care Services Fee Schedule<sup>1</sup>

At Omnicare Alliance we support clients to maintain independence and maximise their lifestyle options. We offer obligation-free support to navigate the *My Aged Care* system. To us you're an individual, not a package level.

Our approach to care management puts you in control of your services. If you'd like social support, or have a diagnosis of dementia, we provide tailor-made services to help you live well in your own home. The WISER Approach is a unique Omnicare initiative to support clients and carers. It honours the individual by facilitating appropriate and purposeful engagement. This innovative program allows us to deliver meaningful support for holistic health, empowerment, reablement, and social connections. We're proud to offer unique and invaluable support, training, education and chat group opportunities so carers are equipped and prepared for challenges in their role.

We promote client choice and individual goals and have demonstrated success in enabling clients to live in their homes for longer. You can choose from the range of our internal services including meal delivery, home modifications and personal care, or choose your own provider. Pay for the services you want now, or plan ahead, without fear of hidden charges.

### Package Fees

	Level 1	Level 2	Level 3	Level 4
<b>Package Management</b>	\$20	\$25	\$45	\$45
<b>Self-managed (by you)</b>	Not currently available	Not currently available	Not currently available	Not currently available

<b>Care Management</b>	\$40 fortnight (equivalent to 0.5hr/fortnight)	\$80 fortnight (equivalent to 1hr/fortnight)	\$120 fortnight (equivalent to 1.5hr/fortnight)	\$160 fortnight (equivalent to 2hr fortnight)
<b>Income Tested Care Fee</b>	defined by Centrelink	defined by Centrelink	defined by Centrelink	defined by Centrelink
<b>Basic Daily Fee</b>	\$147	\$147	\$147	\$147

Personalised care is embedded in our WISER philosophy and is designed to build on your skills and wellness. By providing basic guidance and support with care and compassion, we aim always to deliver high quality service. If you require mobility aids at home, home renovations, general yard upkeep, or a regular meal delivery service, our skilled case managers will help you to manage any changes in support needs, and to coordinate your supports effectively. Our accommodating care planners can guide you to engage in care at your home, or at one of our beautifully appointed day-respite centres located across the Hastings, Macleay and Camden Haven areas.

	<b>Monday to Friday</b> 6am – 6pm	<b>Monday to Friday</b> 6pm to 8pm	<b>Monday to Friday</b> 8pm to 10pm	<b>Saturday</b> 6am – 10pm	<b>Sunday</b> 6am – 10pm	<b>Sleepover</b> (inactive) 10pm-6am	<b>Public Holiday</b>
<b>Personal Care</b> Includes meal preparation, and respite in your home by our skilled staff	\$64.00hr	\$73.50hr	\$98.00hr	\$73.50hr	\$98.00hr	\$300 each	\$171.50hr
<b>Social Support Group</b> Located at Greenmeadows, Laurieton, Morton, Parklands, and Wauchope	\$80 day	\$80 day	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable
<b>Transport for Social Group</b> By pre-arrangement	\$10 day	\$10 day	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable
<b>Domestic Assistance</b> Includes light cleaning, and laundry performed by our staff	\$64.00hr	\$73.50hr	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable
<b>Transport</b> <i>Excludes travel time</i> (price per kilometre travel)	\$0.89km	\$0.89km	\$0.89km	\$0.89km	\$0.89km	\$0.89km	\$0.89km
<b>Light Gardening</b> Maintain the safety of your garden and yard	Subject to quote						

<b>Home Maintenance</b> Maintain your safety in the home	Subject to quote
<b>Home Modifications</b> Minor to Major consultation, quoting and job completion all by us	Subject to quote
<b>Meals</b> Select from our fresh or frozen menu, at your preferred frequency of delivery	<b>Subject to quote</b> Meal preparation, packaging and delivery can be covered by the Package. Clients personally contribute a nominal fee towards the food component, starting from \$1.00, payable on invoice.
<b>Nursing</b> Clinical care	Subject to quote
<b>OT Assessment</b> Review mobility, consultation on modifications	Subject to quote
<b>Third-Party Processing</b> Processing invoices from your chosen services/consumables including reimbursements.	<b>9% flat fee, capped at \$450 per invoice<sup>3</sup></b> Additional \$100 fee applies to set-up of new contractors.
<b>Exit fee</b>	\$0
<b>Cancellation</b>	<b>No fee charged with adequate notice.</b> Less than 1 business day's notice may incur a charge 100% of the daily rate.

**For enquiries please contact 02 6584 1115 during business hours Monday through Friday, or email [mylife@omnicare.org.au](mailto:mylife@omnicare.org.au).**

<sup>1</sup> This schedule of fees is correct at the time of publishing (December 2020) and is subject to change. All prices shown are GST excluded. GST may be payable by privately funded or brokered clients.

<sup>2</sup> Service fees are hourly rates unless indicated otherwise. There is a minimum one-hour fee for services, and rates are charged in 15-minute increments thereafter. These fees are the same for Home Care Package Holders, and private clients.

<sup>3</sup> Invoices must be addressed to Omnicare Alliance for payment to be made from the Home Care Package.