

Tuesday, 29 June 2021

To our clients and families

As I am sure you are aware there have been increasing concerns regarding COVID-19 recently and there are rules and restrictions across NSW to protect the community from COVID-19.

Omnicare are committed to supporting clients through this time and continue to provide services including in home and community support, group activities, meal delivery, home modifications and maintenance.

We will closely monitor the situation and abide by government rules and advice given by the Department of Health. If there are any changes which may affect the service you usually receive from Omnicare, we will contact you.

The health and safety of our clients and workers is our highest priority. We want to assure you we have infection control and social distancing measures in place to help keep us all safe.

If you are attending an Omnicare site, you must wear a mask (unless you are under 12 or are exempt). Workers are also required to wear a mask, including in your home. Information on mask exemptions can be found at Service NSW:

<https://www.nsw.gov.au/covid-19/rules/face-mask-rules#exemptions>.

We will ask you some questions before entering your home, and/or on your arrival to an Omnicare building.

Please advise us if you do not feel well, if you have been in contact with a person who has (or is suspected to have) COVID-19, if you have been overseas or to a location of COVID-19 concern. Locations are updated daily by NSW Health on the link below:

<https://www.health.nsw.gov.au/Infectious/covid-19/Pages/case-locations-and-alerts.aspx>

In line with Department of Health and NSW Health advice, Omnicare strongly encourages everyone to consider getting vaccinated against COVID-19 and Influenza - speak to your health practitioner or the COVID-19 [Vaccine Enquiry Centre](#) for advice.

If you have any other concerns or questions, please be sure to contact us.

Yours sincerely,



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